



WESTERN ONTARIO SECTION
IS COMING TO YOUR REGION!

**Seminars on Club Management
&
Customer Satisfaction!**

Topics:

- **Skating programs: Need to know info**
- **Business routines for keeping efficient club records**
- **Guidelines & responsibilities in managing your club's business**

Question Time:

- **Networking between experienced and first-time Volunteers!**
- ✓ "WOS CONNECTS' team will be visiting EACH region.
- ✓ ALL CLUB EXECUTIVE MEMBERS are particularly encouraged to attend these 90 minutes sessions!
- ✓ Watch for more information to come.

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